

(Unofficial Translation)

**Announcement of the Office of the Board of Investment**

**No. Por. 9/2546**

**Re: Defining Scope of Business for Activities in Section 7: Service and Public Utilities**

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For the purposes of clarification and appropriateness of the investment promotion for activities under Section 7: Service and Public Utilities;

By virtue of Sections 13 and 16 of the Investment Promotion Act, B.E. 2520, the Office of the Board of Investment, as authorized by the Board of Investment, hereby issues this Announcement defining and revising the scope of activities eligible for investment promotion in 5 categories of activities, as follows:

1. Defining “business scope” for 3 categories:

Category 7.7 — International Distribution Centers

1. Must distribute merchandise to a minimum of 3 overseas countries
2. Benefits from investment promotion will not include revenue from domestic transportation

Category 7.8 — International Procurement Offices – IPO

1. Must possess or rent warehouse(s) and utilize a computerized inventory system
2. Must conduct activities of procurement, quality control and packaging
3. Must source several points of procurement, including a domestic source.

Category 7.22 — Call Centers

A service center with employees providing a range of services — such as answering inquiries, giving advice, ticketing, merchandising, surveying, etc. — via a telephone network or other telecommunications media, comprising a modern IT system, such as a computer network, a database, an internet connection, and other forms of telecommunications.

2. Revising “business scope” for 2 categories of enterprises:

Category 7.10 — Trade and Investment Support Offices

Item 1 in the Office of the Board of Investment Announcement No. Por. 12/2543, dated 22 November 2000, shall be revoked and replaced with the following:

“1. Supervising and/or providing services to a company’s subsidiary shall include providing a service of acquiring or renting an office building or factory facility for that subsidiary.”

Category 7.15 — Human Resource Development

Item 1 in the Office of the Board of Investment Announcement No. Por. 14/2543, dated 22 November 2000, shall be revoked and replaced with the following:

“1. Academic institutes or vocational training centers which offer classes or training courses in various professional fields, including design training center.”

Effective henceforth

Announced on November 28, 2003

(Somphong Wanapha)  
Secretary General  
Board of Investment