(Unofficial Translation)

Announcement of the Board of Investment No. Sor. 1/2546 Promotion of the Activity of Call Centers

Whereby it is deemed appropriate to promote call centers as an activity eligible for investment promotion, by virtue of Section 16, Paragraph 2, of the Investment Promotion Act of B.E. 2520, the Board of Investment hereby announces that provisions under Section 7: Services and Public Utilities on the list of activities eligible for investment promotion attached to Board of Investment Announcement No. 2/2543, regarding the types, sizes, and conditions of activities eligible for promotion, dated 1 August 2000, shall be amended to include the following:

Activity	Conditions
7.22 Call Center	1. Only non-tax privileges shall be granted.
	2. Operations with services provided in Thai must have not less than 51 percent Thai shareholders.

Effective from 30 October 2002, onwards.

Announced on 17 January 2003

(Prommin Lertsuridej) Deputy Prime Minister Acting as Chairman